

More information

For information about other ReGen and Odyssey services, see our websites, or call our Intake team (1800 700 514).

Our Intake staff are available from

9.00am - 5.00pm

Monday to Friday.

If you call outside these times, you may not receive a follow up call until the next business day.

24/7 access

For 24hr access to information and after-hours support call DirectLine (1800 888 236).

**NORTH &
WEST METRO
ALCOHOL &
OTHER DRUGS
SERVICE**



ODYSSEY HOUSE
VICTORIA

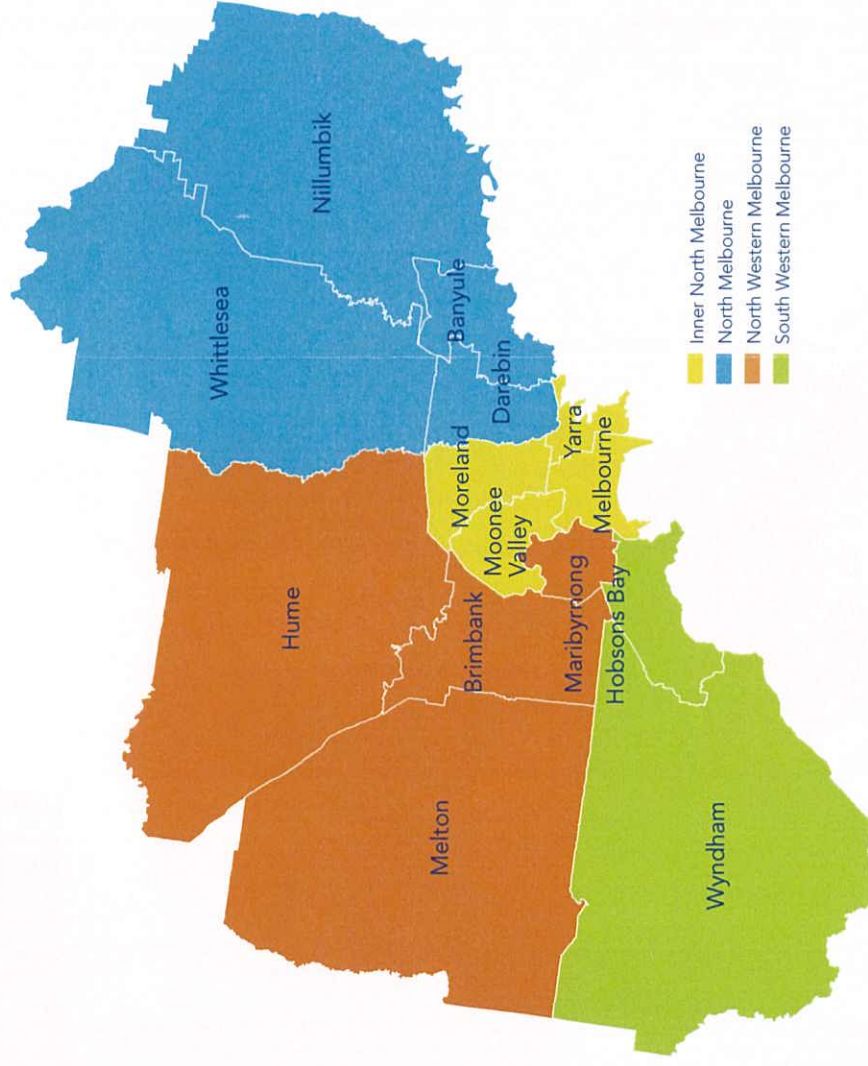
 UnitingCare

Re Gen[™]

A new alcohol and other drugs treatment system

UnitingCare ReGen, Odyssey House Victoria and a range of other local service providers have come together to deliver alcohol and other drugs (AOD) treatment services across the North and West Metro Region.

If you live in this region and are experiencing harms related to your own, or a loved-one's AOD use, give our Intake service a call **1800 700 514** (freecall).



New treatment services

The new treatment services are:

- Intake and Assessment – a centralised service in each catchment to manage people's entry into treatment services;
- Care & Recovery Coordination – a broad support service for people with more complex needs;
- Counselling – including a range of individual services and group programs;
- Non-Residential Withdrawal – supporting people to undertake withdrawal at home
- To enquire about these services, call our Intake team **1800 700 514** (freecall).

Eligibility for our services



Our Intake staff will help identify the level of your individual needs and which services will provide the most suitable support.

While there is a full range of community services available to cater to people's different needs, the new alcohol and other drug treatment services are designed for those who are:

- at risk of long term harm or impairment; &
- not able to be assisted by primary health care providers alone.

If our services aren't right for you, we'll help you get the support you need.

Other services



ReGen and Odyssey provide a range of other services to support individuals and families affected by AOD use. These services include:

- Youth counselling;
- Residential withdrawal; &
- Residential rehabilitation.

These services are not changing, but the way people engage with them is. As with the new treatment services, everyone will now come through the central Intake system.